

COMMISSIONERS  
DOUG LITTLE – Chairman  
BOB STUMP  
BOB BURNS  
TOM FORESE  
ANDY TOBIN

ORIGINAL



0000173181

ARIZONA CORPORATION COMMISSION

September 2, 2016

To: Docket Control

RE: Arizona Public Service – Customer Comments

Docket No. E-01345A-16-0036 and E-01345A-16-0123

Please docket the attached 11 customer comments opposing the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

DOCKETED

SEP 02 2016

DOCKETED BY	<i>KA</i>
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RECEIVED  
AZ CORP COMMISSION  
DOCKET CONTROL  
2016 SEP 2 PM 3 45

**Arizona Corporation Commission**  
**Utilities Complaint Form**

**Investigator:** Michael Buck

**Phone:** <<< REDACTED >>>

**Opinion Date:** 9/2/2016

**Opinion Number:** 2016 - 134469

**Priority:** Respond within 5 business days

**Opinion Codes:** Other - Net Metering

**Closed Date:** 9/2/2016 2:32 PM

Rate Case Items - Opposed

**First Name:** Mary

**Last Name:** Dondanville

**Account Name:** Mary Dondanville

**Address:** <<< REDACTED >>>

**City:** Casa Grande

**State:** AZ

**Zip Code:** 85122

**Company:** Arizona Public Service Company

**Division:** Electric

**Nature Of Opinion**

**Docket Number:** E-01345A-16-0036

**Docket Position:** Against

I am a homeowner in Casa Grande and as such, am subject to the rates charged by APS. wish to comment on two parts of their request to change their rate structure.

First as a solar energy customer, I have been subjected to the APS attempts re void the contract THEY wrote for solar customers. Now, they want to penalize future solar customers while appeasing those of us already in the system. Please understand, I am not being "grandfathered" by APS. I demand they honor the contract they wrote and I had to sign to get my solar attached to the grid. I pay retail for any power I use and am compensated at wholesale prices for the power I provide to APS. Both of these rate are governed by a legally binding contract written by APS lawyers. So, they are not being magnanimous in grandfathering existing solar customers. Rather, they are avoiding breach of contract.

Second, APS now wants to change their rate structure to penalize all Arizona users who work 8-5. When a family arrives home from work, it isn't a whim to do a load of laundry or feed the children before 8PM. Of course the usage will increase. Using the requested rate structure, this would now be the highest rate time. I liken this to a store adding a surcharge to prices during their busy hours. No, most companies understand, that increased costs during this period is simply a cost of doing business.

I understand APS is a business and must answer to their stockholders. However they have been paying good dividends throughout the past years. If they have failed to invest adequately in emerging energy sources, that is on them, not the consumer.

Mary Dondanville

E-01345A-16-0036

**Arizona Corporation Commission**  
**Utilities Complaint Form**

**Investigation**

**Date:**

**Analyst:**

**Submitted By:**

**Type:**

9/2/2016

Michael Buck

Telephone

Investigation

Entered into the record and docketed. Closed.

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E-01345A-16-0123

E-01345A-16-0036

## Arizona Corporation Commission Utilities Complaint Form

**Investigator:** Michael Buck

**Phone:** <<< REDACTED >>>

**Opinion Date:** 9/2/2016

**Opinion Number:** 2016 - 134467

**Priority:** Respond within 5 business days

**Opinion Codes:** Rate Case Items - Opposed

**Closed Date:** 9/2/2016 2:16 PM

**First Name:** Terry L.

**Last Name:** O'Neal

**Account Name:** Terry L. O'Neal

**Address:** <<< REDACTED >>>

**City:** Flagstaff

**State:** AZ

**Zip Code:** 86001

**Company:** Arizona Public Service Company

**Division:** Electric

### Nature Of Opinion

**Docket Number:** E-01345A-16-0036

**Docket Position:** Against

To Arizona Corporation Commissioners:

Director - Utilities

As a resident of northern Arizona, I strongly oppose any rate increase by APS.

Every time I receive a bill from APS I get frustrated by the amount of additional frivolous charges that are added to my bill.

Do you realize that my APS bill (residential) has 20 line items? Fifteen (15) line items for the cost of electricity used and five (5) line items for taxes and fees?

Do you realize that my APS bill (business) has 21 line items? Sixteen (16) line items for Cost of electricity used and five (5) line items for taxes and fees?

Why am I paying for an environmental benefits surcharge? What environmental benefits? Are these the costs that are imposed as a result of excessive EPA rules and regulations? Are these the costs associated with providing the color handouts that accompany my bill every month encouraging me to be green and go paperless? What is the difference between the Environmental Benefits surcharge and the Federal environmental improvement surcharge? Are those charges for the handouts? How are these related to the System benefits charge? What system benefits?

I do not want to pay for some else's solar panels. It is not economically feasible at this point and all attempts by the federal government to subsidize solar has cost all of the rest of us. The only ones that can afford the panels are those that can afford to pay up front and then wait to be reimbursed by APS. How does this help the little guy? It doesn't, it drives the cost up to all of us. Look at the Solyndra boondoggle - 500 million gone and we all paid for it.

Now let's talk about metering. Several years ago APS replaced most meters with new smart meters yet many existing meters were fine. I do not see where meter replacement has helped reduce any cost as they continue to go up. Now another increase is in the works? I thought the smart meters were supposed to help level out power spikes, allow remote reading and overall reduce costs - they have not.

## Arizona Corporation Commission Utilities Complaint Form

Four Corners Adjustment? Is this the result of the EPA's efforts to circumvent congress in establishing a national energy policy that is resulting in the closure of coal burning electricity plants?

Power plants all across the United States and Arizona have provided the United States with a consistent supply of affordable and reliable power. Our power grid has provided the United States and Arizona with a long period of tremendous economic growth and development. Power plants have provided my region with nerly incalculable economic and social benefits that the EPA, the president of the United States, and environmental activists groups have chosen to ignore and continue to ignore.

With all of this in mind, again, I strongly oppose the increase requested by APS and stop the attacks on rural America. Instead, please oppose those groups and government entities that continue to oppress us, the American People

Terry L. O'Neal

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		Investigation	
Date:	Analyst:	Submitted By:	Type:
9/2/2016	Michael Buck	Telephone	Investigation

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Entered into the record and docketed. Closed.

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**Arizona Corporation Commission**  
**Utilities Complaint Form**

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<b>Investigator:</b> Michael Buck	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 9/1/2016
<b>Opinion Number:</b> 2016 - 134443	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Opposed	<b>Closed Date:</b> 9/1/2016 12:05 PM	

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<b>First Name:</b> Terry L.	<b>Last Name:</b> O'Neal	<b>Account Name:</b> Terry L. O'Neal
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Flagstaff	<b>State:</b> AZ	<b>Zip Code:</b> 86001

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<b>Company:</b> Arizona Public Service Company	<b>Division:</b> Electric
For Assignment	<b>Email:</b> <<< REDACTED >>>

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**Nature Of Opinion****Docket Number:** E-01345A-16-0036**Docket Position:** Against

To Arizona Corporation Commissioners:

Director - Utilities,

As a resident of northern Arizona, I strongly oppose any rate increase by APS.

Every time I receive a bill from APS I get frustrated by the amount of additional frivolous charges that are added to my bill.

Do you realize that my APS bill (residential) has 20 line items? Fifteen (15) line items for the cost of electricity used and five (5) line items for taxes and fees?

Do you realize that my APS bill (business) has 21 line items? Sixteen (16) line items for Cost of electricity used and five (5) line items for taxes and fees?

Why am I paying for an environmental benefits surcharge? What environmental benefits? Are these the costs that are imposed as a result of excessive EPA rules and regulations? Are these the costs associated with providing the color handouts that accompany my bill every month encouraging me to be green and go paperless? What is the difference between the Environmental Benefits surcharge and the Federal environmental improvement surcharge? Are those charges for the handouts? How are these related to the System benefits charge? What system benefits?

I do not want to pay for some else's solar panels. It is not economically feasible at this point and all attempts by the federal government to subsidize solar has cost all of the rest of us. The only ones that can afford the panels are those that can afford to pay up front and then wait to be reimbursed by APS. How does this help the little guy? It doesn't, it drives the cost up to all of us. Look at the Solyndra boondoggle - 500 million gone and we all paid for it.

Now let's talk about metering. Several years ago APS replaced most meters with new smart meters yet many existing meters were fine. I do not see where meter replacement has helped reduce any cost as they continue to go up. Now another increase is in the works? I thought the smart meters were supposed to help

E-01345A-16-0036

## Arizona Corporation Commission Utilities Complaint Form

level out power spikes, allow remote reading and overall reduce costs - they have not.

Four Corners Adjustment? Is this the result of the EPA's efforts to circumvent congress in establishing a national energy policy that is resulting in the closure of coal burning electricity plants?

Power plants all across the United States and Arizona have provided the United States with a consistent supply of affordable and reliable power. Our power grid has provided the United States and Arizona with a long period of tremendous economic growth and development. Power plants have provided my region with nerly incalculable economic and social benefits that the EPA, the president of the United States, and environmental activists groups have chosen to ignore and continue to ignore.

With all of this in mind, again, I strongly oppose the increase requested by APS and stop the attacks on rural America. Instead, please oppose those groups and government entities that continue to oppress us, the American People.

Terry L. O'Neal 6515 Suzette Lane

Flagstaff, Arizona 86001

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Investigation			
Date:	Analyst:	Submitted By:	Type:
9/1/2016	Michael Buck	Telephone	Investigation

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Entered into the record and docketed. Closed.

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**Arizona Corporation Commission**  
**Utilities Complaint Form**

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<b>Investigator:</b> Roxanne Best	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 8/31/2016
<b>Opinion Number:</b> 2016 - 134226	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Demand/ Opposed	<b>Closed Date:</b> 8/31/2016 8:42 AM	

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<b>First Name:</b> Edward	<b>Last Name:</b> Kertman	<b>Account Name:</b> Edward Kertman
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Scottsdale	<b>State:</b> AZ	<b>Zip Code:</b> 85259
<b>Home:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>	

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<b>Company:</b> Arizona Public Service Company	<b>Division:</b> Electric
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**Nature Of Opinion****Docket Number:** E-01345A-16-0036**Docket Position:** Against

I wanted to express my opposition to the demand pricing request that APS has presented to you. I view this proposal as patently unfair to the consumer as we will have to potentially pay for a product that was not used. I understand the argument APS is making that they must plan for the highest demand period, but I do not accept the logic. I hope an analogy works here and this is a real life example for me. We have a 2nd home in Prescott and live in Scottsdale. I also work from home. Let's say I go to Prescott once this month and do not go out any other time (well, that isn't quite realistic, but let me continue with it). My demand pricing would be that I would have to pay for my 100 mile drive at the highest rate, or stated another way I would pay for 100 miles each day for 30 days. Under traditional pricing I would pay the cost for the 100 miles once, or the 100 miles/30 days, or 3.33 miles/day that I actually drove and used gasoline. I do not know what the demand pricing rates would be, but there is no doubt in this example that I would have to pay much, much more than my actual usage. I just can not come up with another situation where the consumer faces this - that is, paying for something they did not purchase. As for the argument/logic as I understand it, I would argue that consumers are not businesses. Let me give another example. I worked in a steel mill where far and away #1 usage of electricity were the furnaces. The company could control when the melts occurred and this was often done by doing the melts overnight, but most of the time the cost of electricity wasn't a concern (vs. the ability to sell product). We could have turned on every light, computer, and other piece of equipment and it just wouldn't have impacted usage very much. The company, if desired, could control cost by melting at night or choose not to if the steel price was sufficiently high. This is just not the case for consumers. I believe the typical residential customer would face a difficult cost control situation without a significant investment in a load controller and some real discipline in using electricity. It seems much fairer that you pay for what you use and that the peak demand cost/issue is just built into the price with hourly rate changes, perhaps by adding another 3-7 pm cost tier. Charging for what you use is how every other consumer product/service works and to me at least it makes sense to price in this manner rather than a method that is difficult to monitor and control for even the most energy savvy customers. I am extremely opposed to the demand pricing proposal and strongly encourage the Commission to vote against allowing this practice for consumer pricing. Thank you for the opportunity to address this issue. Ed Kertman

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
8/31/2016	Roxanne Best	Web Submission	Investigation
Comments noted for record and docketed. Closed.			

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E-01345A-16-0123

E-01345A-16-0036

## Arizona Corporation Commission Utilities Complaint Form

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<b>Investigator:</b> Roxanne Best	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 8/31/2016
<b>Opinion Number:</b> 2016 - 134229		<b>Priority:</b> Respond within 5 business days
<b>Opinion Codes:</b> Rate Case Items - Demand/ Opposed		<b>Closed Date:</b> 8/31/2016 8:44 AM

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<b>First Name:</b> D	<b>Last Name:</b> Shriver	<b>Account Name:</b> D Shriver
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Phoenix	<b>State:</b> AZ	<b>Zip Code:</b> 85022
<b>Cell:</b> <<< REDACTED >>>		

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<b>Company:</b> Arizona Public Service Company	<b>Division:</b> Electric
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### Nature Of Opinion

**Docket Number:** E-01345A-16-0036

**Docket Position:** Against

I am opposed to the \$165.9 million net increase in base rates APS is seeking. I am opposed to a reduction of on-peak time-of-use hours. I am opposed to a three-part demand-based rates. Also, I am wondering why the APS letter I received regarding the increase liberally uses jargon, ("volumetric", for example) instead of clearly explaining its position. I am also wondering why the Arizona Corporation Commission is comprised of five white men. The Commission clearly does not represent APS customers. It's a waste of money to advertise when customers do not have a choice between APS and SRP.

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		Investigation	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
8/31/2016	Roxanne Best	Web Submission	Investigation
Comments noted for record and docketed. Closed.			

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E-01345A-16-0036

**Arizona Corporation Commission**  
**Utilities Complaint Form**

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**Investigator:** Michael Buck      **Phone:** <<< REDACTED >>>      **Opinion Date:** 8/31/2016  
**Opinion Number:** 2016 - 134395      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 8/31/2016 2:06 PM

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**First Name:** L.M.      **Last Name:** Landes      **Account Name:** L.M. Landes  
**Address:**  
**City:**      **State:**      **Zip Code:**  
**Email:** <<< REDACTED >>>

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**Company:** Arizona Public Service Company      **Division:** Electric

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**Nature Of Opinion**

**Docket Number:** E-01345A-16-0036      **Docket Position:** Against

L.M. Landes < <<< REDACTED >>> > Monday, August 29, 2016 8:43 PM Utilities Div - Mailbox  
AZ. Securities Division; Legal Div - Mailbox PUBLIC NOTICE - DOCKET # E-0134SA-16-0036

RE: Proposed Arizona Rate Increase To Whom It May Concern:

Your proposed increase for established utility residential users meets our acceptance, with the following stipulations:

1. Across the board (All Employees: Exempt, Non exempt, Executive) 7.0% pay cut
2. NO increase in wages/salaries/incentives/bonuses for the next five (5) years
3. NO proposed increases in taxes, fees, or surplus itemization for the next 20 years

For additional information, please send your comments to the below Consumer Advocate listed:  
Respectfully,

Lance M. Landes Consumer Advocate

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		Investigation	
Date:	Analyst:	Submitted By:	Type:
8/31/2016	Michael Buck	Telephone	Investigation
Entered into the record and docketed.			

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**Arizona Corporation Commission**  
**Utilities Complaint Form**

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<b>Investigator:</b> Roxanne Best	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 8/25/2016
<b>Opinion Number:</b> 2016 - 134174	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Opposed	<b>Closed Date:</b> 8/25/2016 1:38 PM	

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<b>First Name:</b> Howard	<b>Last Name:</b> Reiff	<b>Account Name:</b> Howard Reiff
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Sun City	<b>State:</b> AZ	<b>Zip Code:</b> 85351
<b>Cell:</b> <<< REDACTED >>>	<b>Other:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>

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<b>Company:</b> Arizona Public Service Company	<b>Division:</b> Electric
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**Nature Of Opinion****Docket Number:** E-01345A-16-0036**Docket Position:** Against

Arizona is a big retirement state. There are so many residents on a fixed income that could not afford higher utility bills. There are also a lot of very poor resident that would be hurt by an increase. There should be some other way for you to put more money in your pockets without taking form our pockets. Why would you make the specials times different. You want to shrink them so you can make more money that way too. Get rid of some staff or other overhead. DO NOT TAKE ANY MORE MONEY FROM OUR POCKETS!!!

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
8/25/2016	Roxanne Best	Web Submission	Investigation
Comments noted for record and docketed. Closed.			

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E-01345A-16-0123

E-01345A-16-0036

**Arizona Corporation Commission**  
**Utilities Complaint Form**

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**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 8/25/2016  
**Opinion Number:** 2016 - 134172      **Priority:** Respond within 5 business days  
**Opinion Codes:**    Rate Case Items - Opposed      **Closed Date:** 8/25/2016 1:37 PM

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**First Name:** Gerson      **Last Name:** Pineda      **Account Name:** Gerson Pineda  
**Address:** <<< REDACTED >>>  
**City:** Phoenix      **State:** AZ      **Zip Code:** 85003  
**Cell:** <<< REDACTED >>>

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**Company:** Arizona Public Service Company      **Division:** Electric

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**Nature Of Opinion**

**Docket Number:** E-01345A-16-0036      **Docket Position:** Against

Do not raise the rates, already overpriced and the new system is NOT fair for the costumer. Please allow an open market to Phoenix.

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		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
8/25/2016	Roxanne Best	Web Submission	Investigation
Comments noted for record and docketed. Closed.			

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E-01345A-16-0123

E-01345A-16-0036

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 8/25/2016  
**Opinion Number:** 2016 - 134175      **Priority:** Respond within 5 business days  
**Opinion Codes:**    Rate Case Items - Demand/ Opposed      **Closed Date:** 8/25/2016 1:27 PM  
                                 Other - Net Metering

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**First Name:** Joyce      **Last Name:** Swanson      **Account Name:** Joyce Swanson  
**Address:** <<< REDACTED >>>  
**City:** Phoenix      **State:** AZ      **Zip Code:** 85022  
**Email:** <<< REDACTED >>>

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**Company:** Arizona Public Service Company      **Division:** Electric

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### Nature Of Opinion

**Docket Number:** E-01345A-16-0036      **Docket Position:** Against

From: joyce swanson

Sent: Thursday, August 25, 2016 1:06 PM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Reject the APS attack on consumers

Dear Commissioners Arizona Corporation Commission,

APS already OVERCHARGES CUSTOMERS WITH ALL THE ADDITIONAL FEES MONTHLY TACKED ONTO THE ACTUAL USE AMOUNT....I WILL NOT ACCEPT THIS NEW FEE!

As an Arizona ratepayer, I am deeply troubled by the extreme proposal submitted by APS in docket E-01345A-16-0036.

The proposal to move over a million customers onto mandatory demand charges is unprecedented and will require customers to constantly monitor their energy use out of fear of exorbitant charges.

Further, consumers have no way to determine when these surge prices are triggered.

The elimination of net metering is intended to penalize customers who intend to make substantial private investments to reduce energy and contribute to more resilient Arizona energy future. This would mean the loss of thousands of jobs in addition to consumer choice, and is a brazen attempt by a monopoly utility to eliminate free market competition.

I call on you to reject this proposal, and any other that seeks to impose discriminatory charges on ratepayers to pad monopoly utility profits. Arizona residents will be watching your actions on this issue.

Regards,

joyce swanson

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**Investigation**

E-01345A-16-0036

**Arizona Corporation Commission**  
**Utilities Complaint Form**

**Date:**

8/25/2016

**Analyst:**

Roxanne Best

**Submitted By:**

Email

**Type:**

Investigation

Comments noted for record and docketed. Closed.

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E-01345A-16-0123  
E-01345A-16-0036

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 8/25/2016  
**Opinion Number:** 2016 - 134163      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 8/25/2016 1:30 PM

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**First Name:** Leslie      **Last Name:** Eversole      **Account Name:** Leslie Eversole  
**Address:** <<< REDACTED >>>  
**City:** tonopah      **State:** AZ      **Zip Code:** 85354  
**Cell:** <<< REDACTED >>>      **Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Company:** Arizona Public Service Company      **Division:** Electric

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### Nature Of Opinion

**Docket Number:** E-01345A-16-0036

**Docket Position:** Against

Aps already charges it's customers enough. Billing all peak usage based on the one hour per month that your household has the highest demand of kwh usage is unfair. God forbid I should have to do an emergency load of laundry or an extra load of dishes during that time. That's like being taxed on all purchases based on the largest ticked item you bought within that month. We do not have a choice of electric companies where we live. SRP has lower rates than APS, but we have no choice as to who we have, so we are at the mercy of this board to ensure that we the consumer don't get hosed by greedy companies like APS. A few years back when they went to the smart meters, we refused to install one, notified them twice, and they still sent someone out to install it. Several people I know who opted out actually had meters installed while they weren't home! They would have installed one on mine if I hadn't heard the rumors of this and installed a 12 foot high fence around my meter so that they could only reach their hand through to take a reading. They want to hike rates for solar panel owners too. Free energy from the sun now costs the owner money. WHY?! There are fields of solar panels here in Tonopah and surrounding areas. That is FREE energy that they make money off of. They very easily have recouped the costs associated with building it already too. Please, support and represent the people of Az who have put their trust in you to do right by them! Where / when does the greed STOP?! PLEASE, DO NOT ALLOW THIS TO GO FORWARD! LESLIE EVERSOLE, mother of 4 children, resident of Tonopah, Az since 2006.

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		Investigation	
Date:	Analyst:	Submitted By:	Type:
8/25/2016	Roxanne Best	Web Submission	Investigation

Comments noted for record and docketed. Closed.

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E-01345A-16-0123  
E-01345A-16-0036

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 8/25/2016  
**Opinion Number:** 2016 - 134164      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 8/29/2016 1:02 PM

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**First Name:** Lisa      **Last Name:** Varner      **Account Name:** Lisa Varner  
**Address:** <<< REDACTED >>>  
**City:** Phoenix      **State:** AZ      **Zip Code:** 85007  
**Home:** <<< REDACTED >>>

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**Company:** Arizona Public Service Company      **Division:** Electric

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### Nature Of Opinion

**Docket Number:** E-01345A-16-0036      **Docket Position:** Against

This is a ridiculous profit-driven proposed change. We work hard to limit our on-peak usage despite being a homeschooling family of five. We should be billed according to our overall usage, not on just the hour of our highest on-peak use. Please refuse to allow this change.

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		Investigation	
Date:	Analyst:	Submitted By:	Type:
8/25/2016	Roxanne Best	Web Submission	Investigation

Comments noted for record and docketed. Closed.

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